

EVOLVE LEVEL 3, audioscript for Unit Quiz 2A

Rick: Hey, Jessica. You know a lot about smartphones. Can you help me with mine?

Jessica: Sure, Rick. What's the problem?

Rick: Well, I've taken a lot of pictures, but now the phone says it can't store them. I don't understand why. Is the phone damaged?

Jessica: Uh. Let me take a look. Oh! This is an old phone, isn't it? Have you had it for a long time?

Rick: Yes, I guess so. It's the A1 model. So it's a few years old. Why?

Jessica: Have you ever synced your phone with your laptop? You should really do that.

Rick: Um. No. I've never done that.

Jessica: So you've never copied your pictures?

Rick: No, I haven't. I just look at them on the phone.

Jessica: OK. Old phones don't have a lot of storage, that's why your phone won't store any more.

Rick: Oh. So what can I do? Do I need a more modern phone? I don't really have the money for a brand new one.

Jessica: No, you don't need to buy a new phone. There are a couple of things you can do.

Rick: Great! That's good news.

Jessica: If you want to keep your pictures safe, you can copy them on to a storage device.

Rick: A storage device? What's that?

Jessica: You know, like a CD, a DVD, or a flash drive. They aren't expensive now. You copy the pictures onto that with your laptop.

Rick: Oh, I see! Yes, of course. And what's the other way of storing my pictures?

Jessica: I store mine on my computer. It's easy to copy the pictures on the phone to the computer. Here, let me show you how.

Rick: Great! Thanks, Jessica!